

EnableNSW Update

NSW PAR
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HealthShare

Today

- Contract 980 update
- Aids and Equipment Program
- What's new?
- Questions

Contract 980 Update

- Contract in place since Feb 2013
- Implementation successfully completed
 - New Forms
 - Factsheets
 - Communication to consumers
- First two year period set to expire
 - EnableNSW will be seeking feedback to guide whether the contract is extended

Aids and Equipment Program

- Changes to Warehouse and Equipment Allocation Program (EAP)

Equipment Allocation Program

How it works

- The EAP services consumers living in:
 - Metropolitan Sydney including Nepean Blue Mountains
 - Central Coast
 - Lake Macquarie, Newcastle, Maitland and Cessnock and
 - Illawarra Shoalhaven
- Items requested do not require a trial or quote

Aids and Equipment Program

- New Orthotics/Footwear guidelines
 - Upper-limb, Lower-limb, Medical Grade Footwear
 - Physios can now prescribe Group 2 footwear
 - Footwear criteria expanded
- New Orthotics/Footwear form

http://www.enable.health.nsw.gov.au/home/forms-and-guidelines/footwear_and_orthotics

Aids and Equipment Program

The screenshot shows a web browser window displaying the NSW HealthShare website. The address bar shows the URL: http://www.enable.health.nsw.gov.au/home/forms-and-guidelines/footwear_and_orthotics. The page features the NSW Government logo and the HealthShare EnableNSW branding. A navigation menu includes links for Home, Aids and Equipment Program, Home Respiratory Program, IPTAAS, Prosthetic Limb Service, and Contact Us. The main content area is titled "Home > Forms and Guidelines > Footwear & Orthotics Form & Guidelines". It contains a section for "Footwear & Orthotics Form and Clinical Criteria" with sub-sections for "Orthotics & Footwear Clinical Criteria" and "Background to the revised guidelines (PPG Update)". A list of links provides access to various forms and criteria documents. A note at the bottom of the content area instructs users to hover over speech bubbles for more information.

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Forms and Guidelines

Continence Forms & Guidelines

Communication Guidelines

Compression Garment Forms & Guidelines

Footwear & Orthotics Form & Guidelines

Home Enteral Nutrition (HEN) Equipment Forms and Guidelines

Home Respiratory Program (HRP) Forms & Guidelines

Mobility & Self Care Guidelines

Prosthetic Limb Services (PLS) Forms & Guidelines

Prescribers

Suppliers

Equipment Allocation Program (EAP)

Home > Forms and Guidelines > Footwear & Orthotics Form & Guidelines

Footwear & Orthotics Form and Clinical Criteria

Orthotics & Footwear Clinical Criteria

The guidelines have been developed for Orthotics (Lower-limb and Upper-Limb) and Footwear in consultation with the Agency for Clinical innovation Diabetic Foot Group and the Australian Faculty of Rehabilitation Medicine.

These were reviewed and revised in 2013 and the title changed to 'Clinical Criteria' in 2014.

- [Footwear and Orthotics Request Form](#) (MS Word)
- [Footwear Clinical Criteria](#) (pdf)
- [Orthotics Lower Limb Clinical Criteria](#) (pdf)
- [Orthotics Upper Limb Clinical Criteria](#) (pdf)

Background to the revised guidelines (PPG Update)

- [What has changed and Why](#)
- [Upper Limb Orthoses](#)
- [Medical Grade Footwear](#)
- [Lower Limb Orthoses](#)
- [Questions raised by prescribers during education sessions](#)
- [Sample Equipment Request Form \(ERF\)](#) - an example of an orthotics and footwear ERF

Note: In the presentations above, move your cursor over the speech bubble to see further comments.

Aids and Equipment Program

- Allied Health Contract 963 released
 - Some items that you regularly prescribe or provide may be on the new contract
 - Cost savings for LHDs
 - Some items the you request from EnableNSW AEP may be on contract (eg. Compression garments, walkers, prefabricated orthoses)
 - Watch this space!

Consumer Application Forms & new phone system

- Consumer applications required
 - If no application submitted in last two years
 - PLS follows up with consumers and prescriptions are placed on hold until received
- Streamlined phone system
 - Press Option 4 for PLS

ask government

Home > Applying to EnableNSW

Applying to EnableNSW

New or Existing Consumers

An application can be lodged by the individual or their representative for :


- All new consumers applying to EnableNSW for services, or
- Existing consumers wanting to change their details

Applications can be lodged either by applying online or filling out a form and mailing to us.

An Equipment Request Form, which describes the individual's functional or clinical needs for the equipment, is then required to be completed by an eligible prescriber. Completed applications and requests will be assessed for eligibility and applicants will be notified in writing of the outcome and expected timeframe for funding.

Apply Online

You can now apply online to EnableNSW. Given below are the instructions on how to Apply Online. You can print out the following instructions before clicking on the link.

1. Click on the [Apply Now](#) link 
2. Log In

First time users: You will need to register if you are a first time user of the online facility . Please enter your email address, first and last name, password and answer the security question.

Already a user: Log in using your username and password
3. Fill in the form. You can save and come back later if you need to check any of the details. If you have the required documents in softcopy these can be attached to your application otherwise you can fax or mail these to EnableNSW as normal.
4. Click on **"Submit"** on your form at the end of the process to lodge your application.
5. Completed applications and requests will be assessed for eligibility and applicants will be notified in writing of the outcome and funding.

Apply using MS Word document

Open or download the [EnableNSW Consumer Application Form](#) in MS Word. Completed forms need to be, printed and then mailed to EnableNSW. See the [instructions for using Word Forms \(PDF Format 90kb\)](#).

Consumer applications can be completed online

NSW Government Licensing Service

Sign in or **Register**

Username

Password [go](#)

[Forgot My Password](#)

Email Address

First Name

Last Name

Password

Confirm Password

Please type the answer to the question below for security purposes.

Of the numbers one hundred, 49, eighty nine, fifty, fifty three or forty five, which is the biggest?

Answer is [go!](#)

www.enable.health.nsw.gov.au/applying_online

NDIS & Accreditation review

- NDIS
 - EnableNSW is piloting an interface with the NDIS trial site in Hunter LHD where we process some requests on their behalf
 - NDIS make the final decision and are responsible for communicating outcomes
- Accreditation guidelines review
 - Due later in 2014

Budget enhancement

- Budget - \$12.2 Million quarantined
- Fully expended each year
- Consumers- approx 2600 per annum
 - 374 new amputations p.a.
 - 75% Male
 - 48% \geq 65 years old
 - 3% <16 years old
 - 3% upper limb



Current & future directions

- Streamlining of forms for AEP
- Review of clinical criteria
- Prescriber education sessions
- Expansion of EAP
- Aligning our service with national disability directions
- ABF modelling

Contact details

- Phone 1800 362 253
 - Option 4 for PLS

- Email

enable@hss.health.nsw.gov.au

- Website:

www.enable.health.nsw.gov.au

Questions

